

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 9/13/2019
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 05/01/19 - 5/31/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	4,485	4,615	9,100	9.05%
Member Cancelled	2,821	3,074	5,895	5.86%
Member Deceased	93	100	193	0.19%
Member Hospitalized	189	213	402	0.40%
Member No-show	483	612	1,095	1.09%
Member Too Sick	110	112	222	0.22%
Holiday Closure	17	18	35	0.03%
Inclement Wthr/TP	3	4	7	0.01%
Provider No-Show	199	254	453	0.45%
Provider Too Late	32	33	65	0.06%
Grand Total	8,432	9,035	17,467	17.37%

Note: Data reflects the status of the trip on the date of the scheduled trip.